



EASY TO HELP

Biedrība “Paliec mājās”, Latvia



The volunteers' movement was established in the spring of 2020, at the beginning of the Covid-19 pandemic. It coordinates volunteers all over Latvia, bringing together people who need practical help with those who want to provide it.

Volunteers assisted in the purchase of food, hygiene items, and over-the-counter medications helped out by walking the dogs and were available for telephone calls and other support to those in quarantine or self-isolation, mutually agreeing on the amount of assistance

and the type of support with its recipients.

At the beginning of the pandemic, the movement mobilised 800 volunteers in a very short time. In those days, on average 37 deliveries were ensured per day, and 64 local coordinators were working to coordinate volunteers across the country.

In the past two years, the movement has transformed to be able to respond to crisis situations and other ongoing challenges beyond just the Covid-19 response.



POTENTIAL FOR TRANSFER

In the scope of the movement, an app was developed. The app enables citizens to publish their need for help and volunteers to respond to their needs. The best thing about it is that it enables direct communication between volunteers and citizens without much interference from intermediaries. As proven in the last two years the concept is highly adaptable to different types of crises.



HOW TO START

- Establish a small core team of people to run day-to-day operations
- Create partnerships with individual and corporate donors
- Create an app where citizens can post their needs and volunteers can find people in need of help
- Respond to crisis situations by mobilising volunteers
- Promote your work and the app to create a database of volunteers for times of crisis



WANT TO KNOW MORE?

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